



**ROYAL CANADIAN MARINE
SEARCH & RESCUE**
Saving Lives on the Water

6040 East Sooke Rd.
Sooke, B.C. V9Z 0Z7
T: 778.352.1780
F: 778.352.1781
(• rcmsar.com •)

Request for Assistance Instructions - Agencies

As per the MOU with the Province, one of RCMSAR's secondary functions is to be prepared to support local and provincial government response agencies on a request for assistance basis. The provincial request for assistance authority being the Provincial Duty Manager (PDM).

The province can be contacted 24/7 by various requesting agencies (RCMP, GSAR, BCEHS, Local Governments/Emergency Program Coordinators (EPC's) and others) by calling the Emergency Coordination Centre at **1-800-663-3456**.

When asking for an RCMSAR Request for Assistance the following process will be used:

- Review Annex A – Authorized Activity List (attached)
- **Call Emergency Coordination Center 1-800-663-3456**
 - Contact Person – **Ask for Provincial Deputy Manager (PDM)**
 - **MUST** state Marine Request for Assistance for RCMSAR
 - Share request details/reasoning with PDM (and the closest RCMSAR station if known)
 - The PDM will review the details and information on the assistance request and advise of approval. If approved will page RCMSAR Station and the Coxswain will need to decide if the mission is feasible.
 - See Annex B attached for flow chart of process

Please Note: there may be other means by which you are contacted, possibly by other local responders or community members, who are wanting RCMSAR support. If this occurs, you direct the response agency to contact the province/EMBC by **1-800-663-3456** to request this support. **You are not authorized under the provincial MOU unless the PDM directs you and provides a Task Number directly.**

Furthermore, **you do not need authorization from JRCC to proceed with a request for assistance with the Province, unless the request is clearly a JRCC mandated marine SAR incident**, such as a person in the water, missing boater, etc. If you suspect the incident falls under the JRCC mandate, ask the PDM if JRCC is aware and have been contacted to support this incident.

For further clarification around support activities to the province and approved requesting agencies, please read the RCMSAR Request for Assistance (RFA) Guide and MOU which can be found on SMS. Please note that any engagement you have at the station level with local responders to clarify the MOU opportunities are at your discretion and other agencies do not need to notify/contact EMBC unless they are requesting assistance from RCMSAR.