

Canadian Coast Guard Auxiliary (Pacific) Inc.

25 Huron Street Victoria BC V8V 4V9 Phone: (250) 480-2798 Fax: (250) 480-2742

fugardm@pac.dfo-mpo.gc.ca

Operations Memorandum

Date: June 10, 2002

To: Bob McKee, Unit Leader, Unit 12 – Halfmoon Bay

Ken Morrisette, Unit Leader, Unit 25 - Gulf Islands

Jim Lee, Unit Leader, Unit 27 - Nanaimo

Mark Livingstone, Unit Leader, Unit 38 – Long Beach Ian Arklie, Unit Leader, Unit 39 – Port Alberni Harold Wiese, Unit Leader, Unit 58 – French Creek Chris McLean, Unit Leader, Unit 59 – Bowser Roger Wishart, Unit Leader, Unit 60 – Comox

Don McDougall, Unit Leader, Unit 61 – Pender Harbour

Mike Ledevehat, Unit Leader, Unit 63 - Kitimat

CC: Glenn Driscoll, Zone Director, Zone 3

Allan Hughes, Zone Director, Zone 5 Ken Moore, Zone Director, Zone 6 Duncan Peacock, Zone Director, Zone 7

From: Ryan Woodward, Director of SAR/Operations

Subject: Custom Greeting function interference with Telus pagers

Please be advised that we have become aware of a conflict that occurs as a result of the use of the custom greeting feature which comes bundled with the Telus paging service. When activated this feature causes the Telus pagers to be unable to receive pages containing all zeroes (00000).

To rectify this problem, the custom greeting feature on all Telus pagers in use with the CCGA-P for Operations will be deactivated during the week of June 10.

We are sorry for any inconvenience this may cause you, however we believe that the discontinuation of the custom greeting service is necessary to ensure full functionality of the Telus pagers in use. If you have any questions or comments about this memo, please do not hesitate to contact me at home at 604-214-8206 on cellular/pager at 604-961-8206 or by email at ryan.woodward@ccga-p.ca